



Monitor Business Machines Ltd

23 November 2001

To Whom it May Concern

Vincent Dirks was employed by Monitor Business Machines from the 4th August 1997 until 16th November 2001.

Vince was originally employed as a Development Engineer to assist with the engineering aspects of the planning, development and support of the Monitor range of software and hardware products. This role required Vince to interact with software and hardware developers as well as local and international distributors and their clients.

Vince was quickly assigned a lead role in the project management of a contract to supply a Player Tracking system to the Burswood International Resort Casino in Perth. In this role he interacted with Casino staff and contract developers to successfully see the project through to its implementation in the Casino's International Room.

In 1998 Vince accepted a seven month posting to the UK to head up the engineering support function for a joint venture product distribution company that Monitor established in London.

Following Vince's return to New Zealand he continued to work in a range of roles supporting both users and developers of the Monitor system. Vince was instrumental in establishing some of the product Quality Assurance processes Monitor now uses and in setting up a database to manage development jobs and issues as they progress through their lifecycle. Vince also established a number of automated regression tests that have been used during the introduction of some of Monitor's new products. Vince conducted a number of Monitor product training programs for distributor's technical staff.

Vince has been a loyal and hard working employee with an ability to use his strong analytical skills effectively in a number of different parts of Monitor's business. His attention to detail has been invaluable in bringing a complex new product to market successfully.

Vince leaves Monitor to pursue other opportunities and I wish him well with these. I have no hesitation in recommending him to a future employer where I am sure he will be a valuable asset.

Yours faithfully,

Mike Ogram
General Manager

Vincent Dirks Reference.doc